

## **Flint Hire & Supply Ltd - Quality Policy**

Flints recognise that customers are the foundation of our business and are committed to providing them with quality products at reasonable prices, meeting the time-critical deadlines of the entertainments industry. We do this by selecting the right suppliers to meet our customers' quality, ethical and environmental expectations, by offering suitable technical advice to customers, and by operating a process based business model which is documented in our quality manual.

We have established and review a series of quality objectives as part of our commitment to continually improve this quality management system and to ensure that it and our products meet all applicable requirements

Flints seeks to develop long-term relationships with both customers and suppliers considering the customer's requirements at every stage of the sales order process and in developing our product range. Our business is built through this interaction and in the maintenance of small business values. We take an active role in the wider industry and place a strong emphasis on our membership of the appropriate trade bodies.

As employers we aim to provide our colleagues with a safe, pleasant and engaging working environment and opportunities to increase their skills and for professional development. We are committed to recruiting from all sectors of society and to the principles of apprenticeship

A handwritten signature in black ink, consisting of a stylized 'R' followed by a 'C' and a horizontal line.

Ben Lyle  
Managing Director  
3<sup>rd</sup> March 2022